

Alan Frayer, CNE, CNI, CIW CI, MCP, Network+

PMB 183
6023 26th St W
Bradenton, FL 34207
(941) 962-0152 (cell phone w/voice mail)
afrayer@frayernet.com
<http://www.frayernet.com>

I am seeking full-time work as a **Certified Novell Instructor, Certified Novell Engineer, or other related computer professional position**. Open to travel, but not relocation.

EMPLOYMENT

Computer Specialist **10/02-present**
CEDAR HAMMOCK FIRE RESCUE BRADENTON, FL

Part-time (1 day/week) assisting Division Chief David Quaderer with workstation upgrades and assorted computer issues on a Novell NetWare 5.1 network. \$200/day.

Network Administrator **5/02-present**
TWC DISTRIBUTORS SARASOTA, FL

Part-time position developing and maintaining an NT-based multi-city virtual private network (VPN), using Netopia routers and assorted ISPs, and supporting DataPro accounting software. \$200/day (2 day week).

Owner/Operator **10/00-present**
BUYNEATSTUFF BRADENTON, FL

buyneatstuff.net is an Internet-based gift shop, initially started as an exercise in e-commerce. Its popularity has led to the opening of a retail store, buyneatstuff, in the Red Barn Flea Market. The retail store focuses on *feng shui* & Chinese decor and AMS herbal products.

Independent Contract Certified Novell Instructor **7/99-present**

Contract work in NetWare and other computer-related instruction. All work performed by appointment only, with clients reaching across the US. Class frequency has declined with the economy. Average charge: \$400/day; average class length: 5 days.

Certified to teach the following Novell courses:

- 1105 - Introduction to PC Hardware and Oper. Sys.
- 1106 - Introduction to Networking
- 520 - IntranetWare 4.11 Administration
- 525 - IntranetWare 4.11 Advanced Administration
- 804 - IntranetWare 4.11 Installation & Configuration
- 508 - NetWare 3.1x Administration
- 802 - NetWare 3.1x Installation & Configuration
- 605 - NetWare TCP/IP Transport
- 600 - Internet Business Strategies
- 650 - Mastering the Net w/Netscape Communicator
- 529 - NetWare 4.11 to NetWare 5.x Update
- 560 - NetWare 5.x Administration
- 570 - NetWare 5.x Advanced Administration
- 575 - NDS Design & Implementation v.2
- 580 - Service and Support
- 780 - Workstation Management with ZENworks
- 1400 - Novell's Guide to Network+

Certified to teach the following ProSoft CIW courses:

CIW Foundations
Internet Fundamentals
Web Page Authoring Fundamentals
Networking Fundamentals

Network Engineer **10/01-5/02**
CTI NETWORKING SERVICES/CHANDLER TECHNOLOGIES SARASOTA, FL

Installation, repair, and support of personal computers and computer networks. Work includes installing and maintaining NT servers, as well as other Microsoft products, in addition to supporting NetWare servers. Left to pursue better paying opportunities. \$28K/year.

Assistant Systems Administrator **3/01-8/01**
LINE SHARK COMMUNICATIONS, INC. SARASOTA, FL

Part-time work for an Internet Service Provider (ISP), working with Radius authentication databases, Sendmail-based subscriber e-mail, IIS 4.0, and help desk issues, primarily using Windows NT-based systems. Terminated as part of Chapter 11 restructuring. \$400/week; 20-hour week.

NetGuide/B.R.A.I.N. Team Forum Host **1998-2000**
BRAINBUZZ.COM'S NETWARE TECH CENTER/FORUMS WWW.BRAINBUZZ.COM

Collect and present useful Internet links for those seeking information on Novell NetWare; provide technical assistance on NetWare in live "chat" sessions, in written articles, and in question/answer form.

Contract/Staff Certified Novell Instructor/Senior Consultant **7/98-7/99**
ROMAC INTL., EMERGING TECHNOLOGIES DIV. TAMPA, FL

Contract and staff work in both **NetWare engineering** and **NetWare instruction**. Responsibilities included setup of classes for both myself and other contract instructors, when working from the Romac (now K-Force) Education Center in Tampa. Performed engineering projects for Romac ET when schedule permitted. High scores helped make me one of the highest utilized instructors on Romac's payroll. Left to accept more lucrative solo contracts. \$40K/year.

Freelance Network Consultant/Internet Consultant **9/95-6/98**

Practice maintained to keep current with real-world technology and techniques. Former clients include **SouthTrust Bank** (St Petersburg), where I documented end-user computing procedures; **The Wave Wireless Networking**, where I managed a seven member team installing and supporting spread-spectrum and microwave WAN links; and **Manatee Memorial Hospital**, where I assisted in the planning of a NetWare 3.x to 4.x migration.

Expert Technical Instructor Level III **3/97-6/98**
NEW HORIZONS COMPUTER LEARNING CENTER CLEARWATER, FL

Principal staff instructor for **Novell Certified classes**. Highly rated by students, with average scores of 9.97 on scale from 1-10 during last two months. Taught virtually all Novell classes for the Clearwater facility, and often requested to teach Novell classes at New Horizons' award-winning Atlanta facility. Resigned due to differences with management over adequate facility support and contract issues. \$40K/year with bonuses.

Freelance Computer Journalist

1990-1997

Technical Editor of *Networking Technologies* by Andres Fortino and Arnold Villeneuve (McGraw-Hill), *The Novell Certification Handbook -- 2nd Edition* by John Mueller, CNE (Tab/McGraw-Hill), and *The Novell CNA/CNE Study Guide -- 2nd Edition* by John Mueller, CNE (Tab/McGraw-Hill).

Columnist: *PC Life* (computer industry commentary and product review), run electronically over the Exec-PC BBS and the WildNet Communications Network, and in print in *Computer Connections Magazine*.

Articles and reviews published in *InfoWorld*, *Business*, *Clarion Tech Journal*, *NetWare Connection*, and *Connect* (clips available).

Network Administrator/Engineer

1994-1995

TELEFLEX ELECTRICAL

SARASOTA, FL

Redesigned, rebuilt, and managed a multi-server 10BaseT/10Base2 LAN, using Novell NetWare 3.11, 3.12, and Microsoft Windows NT 3.5 workstation, all from a previously unsupervised, patchwork 10Base2 network. Added APC UPSes, nightly tape backup, RAID 5 storage, e-mail, virus protection, network management software and more, reducing down time and building the users' confidence level dramatically. Formed an effective Virus Response Team to contain and control spread of computer viruses on company and employee computers. Left to work with McGraw-Hill on book projects. \$28K/year.

Network Engineer

1/94-4/94

WEAVER MARLEN BUSINESS SYSTEMS

SARASOTA, FL

Senior CNE, responsible for planning, developing, installing, and supporting LANs (primarily 10BaseT) for clients from Clearwater to Fort Myers. The firm closed at the end of 4/94, without advance notice from owner. \$28K/year.

PC/LAN Administrator

1991-1994

CHAMPS SPORTS NATIONAL HQ

BRADENTON, FL

Designed, installed and managed a UTP token ring LAN, using NetWare 3.11, Cabletron hubs, RAID 5 disk arrays, NetWare for SAA 1.3, multiple servers, connecting 4 rings to a local AS/400 and a remote IBM mainframe. Involved in all aspects of network administration, including planning, budgeting, purchasing, inventory management, user training, and documentation. The LAN served as a model for other Woolworth data centers. \$22K/year.

CERTIFICATIONS

- Certified Novell Instructor (CNI) since 6/97
- Certified Novell Engineer (CNE, CNE-3, CNE-4, CNE-I, CNE-5) since 12/93
- Certified Novell Administrator (CNA-3, CNA-4, CNA-I, CNA-5) since 7/93
- Novell Certified Internet Professional (CIP):
 - Certified Internet Business Strategist (CIBS) since 5/98
 - (Converted to CIW below)
- ProSoft's Certified Internet Webmaster (CIW) since 3/01
- ProSoft's CIW Certified Instructor (CIW CI) since 4/01
- Microsoft Certified Professional (MCP W2K Pro) since 12/00
- CompTIA's Network+ (Net+) since 9/99
- Certified New Horizons Instructor since 5/97

REFERENCES**Cedar Hammock Fire Rescue**

Contact Division Chief David Quaderer @ (941)751-7090

Bradenton, FL

TWC Distributors

Contact Wayne Milligan @ (941) 371-4221

Sarasota, FL